

# **On Line Program Registration Information**

## **Who Can Register On Line?**

- YMCA FULL Facility Members ages 18 or older
- YMCA PROGRAM Members ages 18 and older
- YMCA PROGRAM Members under 18 can be registered by an adult

## **How do I register on line?**

- Go to the YMCA Web Page: [www.holyokeymca.org](http://www.holyokeymca.org)
- Click on box: ON LINE REGISTRATION
- Top of Screen...NEW TO ONLINE REGISTRATION...choose "Start Here"
- Enter your E Mail Address and establish a password
- You are ready to register for your classes.....

## **FAQ**

### Why will it not allow me to register for any classes?

There are a few reasons you may be experiencing trouble. Check and see if your membership is current by contacting the YMCA. If the membership has expired you will need to come to the YMCA and activate it before being able to register on line. Check to see if registration is open yet. Dates of registration can be found on the website. The class may be full.

### The class I am looking for is not listed?

The class may be full. Call the YMCA and the membership staff will be happy to check to see if the class is full. If the class is not full then we may need to adjust the registration dates in the computer to allow you to sign up.

### How do I find the classes I want to register for?

You will have a choice of program tags on screen to choose from. By clicking on the various tags class names will open. Click on the plus sign on the left and all class days and times will appear below.

### I forgot my password?

If you forget your password you can ask for it to be sent to you from the on line site. Your password will be sent to the email you have supplied.

Call the YMCA with any questions at 413-534-5631

